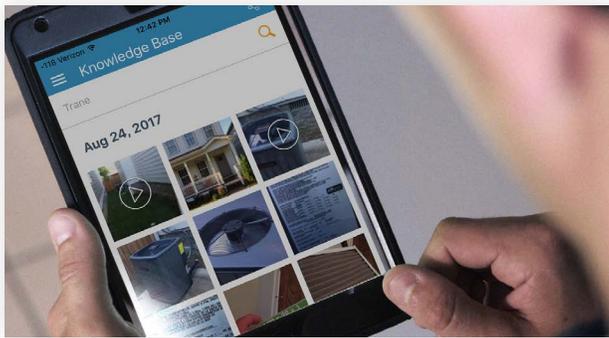




Intelligent Field Service Communications

Your qualified workforce is shrinking as opportunities in the market are on the rise.

You need tools that will allow you do more with less...now. XOi Technologies is solving the skilled trades gap while helping field service companies grow.



Afford your customers open, straightforward communication that wins trust and grows business.



Enable your techs to collaborate and train on the job.



Maximize your workflows in the most efficient and effective ways possible.

Companies are realizing real benefits of partnering with XOi

Close the Skill Gap

Access the experts now. Train your people quickly and efficiently. Vision™ enables real-time video and audio communication and content sharing so your techs can get the in-the-moment expert input they need to keep things on track.

Access training resources. Build a custom, growing library of media-rich training resources that can be accessed anywhere with a data signal and whenever the need arises. With XOi, every time a truck rolls, your techs are equipped with the information they need to get the job done right.

Win Customer Trust

Customer trust is key. Give customers a clear view of the challenges encountered on their job regardless of where they are. Sending a simple link lets them chat real-time, view a recorded video or see photos that will make the issues clear and the decisions easy.

Show them you're serious. This kind of attention shows you know your stuff and are willing to provide the kind of transparency lets your customer know you have their best interest in mind.

Leverage the Power of Artificial Intelligence to Grow

XOi's intelligent technology learns your technicians' abilities, workflows, call patterns, customer preferences and more. We combine that information with our global learning database to help you maximize work flows, predict work patterns and determine the most efficient allocation of resources possible. It's a competitive and challenging business. XOi gives you the edge you need to win.

35%
INCREASE

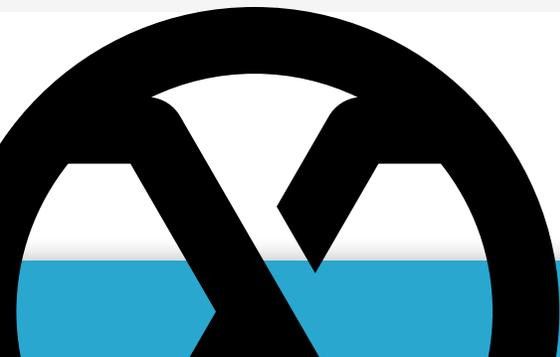
in the number of service requests completed

24%
INCREASE

in revenue value of each service request

21%
INCREASE

in close ratio for technician-quoted work



VISION



Vision™ is XOi's cloud-based software platform that expands the reach of your existing workforce.

Features Include:

Optimal Workflow

Create custom workflows with Vision to connect departments and build technician efficiency

Service Tickets

View fully indexed and searchable technician notes, videos, photos, receipts, insights within the ticket, and sharable with customer

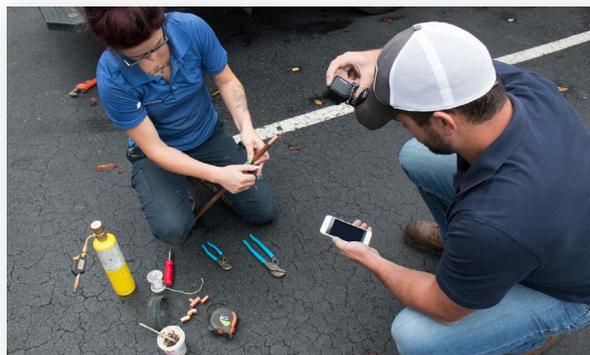
Knowledge Base

Instant access to your growing library of best practices available to users across the organization for reference, training, and sharing

Integrate with your existing FSM platform!

Vision integrates with leading platforms like Astea, Data-Basics, Davisware, FieldConnect, KEY2ACT, Nexterna, and more to streamline efforts for your technicians.

Use tablets, mobile phones (iOS and Android) or wearable devices to unlock the power of Vision in the field.



What Customers are Saying

“The real benefit of XOi’s technology is that our customers can now witness firsthand the current state of their building through a multi-media experience.”

Bradd Busick, CIO, MacDonald-Miller

“We’ve not only seen our business grow and become more profitable through XOi, but we’ve gained a trusted business partner in the process.”

Richard Perko, CEO, Lee Company

“Implementing XOi’s platform gives us a competitive edge within our territory and adds another layer to meet our best-in-class customer service.”

Marty Rosica, President, Hawks & Company

“XOi helps us share information between our techs, our office personnel, and to the customer. This helps everyone understand what our technicians face as a challenge each day and we can work on improving overall work efficiency and quality.”

Chris Wisniewski, VP, ICS

Experience the power of Intelligent Field Service Communications.

Contact Us Today:

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For more info, visit us at:

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