



Data Analyst (6-Month Contract)

XOi Technologies, one of the fastest growing startups in Nashville, is changing the way field service companies capture data, create efficiencies, collaborate with their technicians, and drive additional revenue through the use of the XOi platform.

XOi is seeking a detail-oriented Data Analyst for a 6-month contract to work alongside the XOi analytics team. Data is our most valued asset, and in this position, you will be a key contributor to the team, providing direct value to our customers every day. A major component of this role will be working within the XOi platform's knowledge repository to align resources for optimal customer access and usability. If the position overview below describes you, please email your resume to careers@xoi.io for consideration.

Responsibilities:

- Read and verify results from computer vision algorithms.
- Search the XOi knowledge base for relevant HVAC technical documents, correlating those with appropriate HVAC equipment images.
- Review and approve voice transcriptions provided by algorithms and other people.
- Manage a queue of results and ensure our analytics services meet our standard SLAs.
- Provide feedback regarding data quality to the analytics team.
- Identify opportunities for process improvement.

Requirements:

- Computer literacy.
- Attention to detail.
- Experience with spreadsheets.

Nice to Have:

- Some knowledge of the HVAC industry.

You'll experience:

- Being a key part of a fast-growing software company where you can make a difference.
- Flexible work hours.
- Work in the historic and centrally located Marathon Village in Nashville, TN.
- Participate in team outings, events, and general fun!
- Help change an industry by serving the men and women that make our world turn.